

What our parents have said about us –

SENDIASS is great, I didn't know where to start, or if eligible for EHCP, I was given great advice, very neutral, clear and very friendly, helpful and not judgemental at all. It didn't matter how many times I asked the same question.



This service is wonderful, having someone who listens, gives you all the information you need and explains it in easy to understand language has been invaluable. This service has made us feel that we are not on our own.



I feel like a weight has been lifted, my son now wants to attend school, he's loads happier, thank you for your support.



For Free independent, confidential, impartial information, advice and support



[www.blackpool.gov.uk/
sendiaass](http://www.blackpool.gov.uk/sendiaass)



sendiaass@blackpool.gov.uk



01253 477083

Opening Hours

Monday: 9am - 7pm
Tuesday - Friday: 9am - 5pm

We aim to respond to all enquiries within 7 working days.

Please let us know if you need this information translating or if you require it in a different format.

Blackpool **SENDIASS**

information

advice

support



Special Educational Needs
and Disability, Information,
Advice and Support Service

IN PARTNERSHIP WITH
Blackpool Council



Information

You may find the answers to some of your questions by visiting our website. However, if you're unable to find the information you require you can contact us by telephone, text, email or via our contact form available on our website – whichever works best for you.



Advice

- Provide you with impartial information and advice in relation to the law and what it says in regards to Special Educational Needs and Disability
- Provide advice on local policies and procedures within Blackpool Council, schools, colleges and other settings
- We will not tell you what to do, we will ensure that you get all the information you need in order that you are able to make an informed choice



Support

- We will listen to your views and any worries you may have
- Work with you to ensure you are aware of all the options available
- Offer to support you preparing for, or attending meetings and expressing your views
- We can support you with compiling and understanding letters and reports
- Help you to complete forms

Blackpool SENDIASS (Special Educational Needs and Disability, Information, Advice and Support Service.) We provide **free** accessible, impartial, confidential information, advice and support around issues relating to Special Educational Needs and Disabilities (SEND) to children and young people with SEND, parents and carers who have children and young people with SEND aged 0-25 years living in Blackpool.

Our independently trained staff can help explain Special Educational Needs, Disability or exclusion processes and procedures in straightforward language, so you know what to expect and what part you can play in your/your child's education.

We provide independent, accurate, unbiased advice and information to build your confidence and help you make informed decisions.



We aim to

- Help develop and encourage good communication and relationships between all parties – parents/carers, children/young people, educational settings, Blackpool Council and other organisations – to achieve the best possible outcomes for children and young people and prepare them for adulthood
- Ensure the views wishes and feelings of parents/carers, children and young people are heard and valued
- Provide impartial, information, advice and support to enable participation in decision making



Can we help you?

- Does your child have Special Educational Needs or a Disability (SEND)?
- Are you a young person with Special Educational Needs or a Disability (SEND)?
- Do you have concerns about your/your child's progress at nursery, school or college?
- Do you need help in preparing for or participating in a meeting with professionals to discuss your/your child's SEND?
- Do you need help in understanding or writing reports/letters?
- Are you finding it difficult to get your view across?
- Would you like to learn more about Special Educational Needs and services available locally?
- Has your child been excluded from school?
- Do you want to learn more about Education, Health and Care Plans (EHCP)?

If you answered YES to any of the above then there's a good chance we can help you.

We won't make decisions for you, we will talk through the options available and the possible outcomes in order for you to make an informed decision.